Migration Timeline: Remaining WebSurv Conditions

Tuesday, October 14, at 5:00 PM

- Any new users who will need access immediately upon go-live should have completed required Clinisys University trainings by this time.
- Approved ASAP requests, when needed, must also have been received at the ShowMe WorldCare Help Desk by this time to guarantee account access immediately upon golive.
- Any new users with training completions or approved ASAPs received after this time are NOT guaranteed to have accounts ready on go-live day. BDMI and the Help Desk check once daily for new training completions and approved ASAP requests to set up accounts and new credentials.
- Please be aware that BDMI and the Help Desk face intense workloads around go-live so requests may not be handled as quickly as usual. We will do our best to set up new accounts after go-live in a timely manner.

Wednesday, October 15

- The ShowMe WorldCare Help Desk will begin building new user accounts and emailing credentials.
- New users are welcome to log in and reach out to the Help Desk with any log-in issues.
 However, the conditions involved in this phase will not be available until after go-live.

Thursday, October 16 at 5:00 PM

- All WebSurv conditions will be locked. These conditions will remain available for viewing in WebSurv but any updates or new entries must be made in ShowMe WorldCare beginning Monday, October 20. The conditions in WebSurv should become view-only at 5:00 PM on Thursday 10/16/25 but even if they are somehow still available, PLEASE DO NOT make any changes to ANY conditions in WebSurv after 5:00 PM on Thursday, 10/16/15. Any changes made after that time will NOT be migrated and must be re-entered in ShowMe WorldCare.
- o ShowMe WorldCare will also be shutdown at 5:00 PM.
- No system will be available for ANY reportable conditions after 5:00 PM on Thursday until ShowMe WorldCare becomes available on Monday, October 20. Please have a plan in place for handling any cases of these conditions during this system downtime.
- Please do not log into ShowMe WorldCare until the "all clear" e-mail is received (expected to occur on Monday, 10/20/25). Any data entered in ShowMe WorldCare while migration is ongoing are subject to data loss. This applies to ALL users and ALL conditions.
- Incoming electronic feeds for ShowMe WorldCare will also be shut down on Thursday at 5:00 PM. This means no new reports will load until go-live on Monday 10/20.
- On Friday, BDMI staff will check incoming electronic messages for any reports of high priority conditions and share those with the District Epidemiologists in case any reports requiring immediate action are received during the system/feed downtime.

• Friday, October 17

 Neither WebSurv nor ShowMe WorldCare will be available. Please have a plan in place for handling any cases of reportable conditions.

- Please do not log into ShowMe WorldCare until the "all clear" e-mail is received on Monday. Any data entered in ShowMe WorldCare while migration is ongoing are subject to data loss. This applies to ALL users and ALL conditions.
- BDMI staff will check incoming electronic messages for any reports of high priority conditions and share those with the District Epidemiologists in case any reports requiring immediate action are received during the system/feed downtime.
- Users are encouraged to review the training materials available on the ShowMe WorldCare Resources page during this outage: https://health.mo.gov/living/healthcondiseases/communicable/novel-coronavirus-lpha/smwc/resources.php

Monday, October 20

- Vendor, BDMI, and program staff will perform final testing in the morning. As long as there are no issues, ShowMe WorldCare is typically available around mid-day.
- An e-mail will be distributed to ShowMe WorldCare users to make them aware that the system is available.
 - Please do not log into ShowMe WorldCare until this "all clear" e-mail is received.
 - Any data entered in ShowMe WorldCare prior to the "all clear" message are subject to data loss. This applies to ALL users and ALL conditions.
 - When additional users are logged into the system prior to the "all clear" message, this slows the processing time for BDMI and the vendor to complete some of the final set-up required in order to open the system and results in delayed access for all users.
 - If all conditions are not completely migrated by go-live, details about what is available will be communicated as was done with the prior phases.
- Please be aware that BDMI and the Help Desk face intense workloads around go-live so requests may not be handled as quickly as usual. We will do our best to resolve any issues as quickly as possible.

October 20, 2025 – Conditions for Implementation

- Chancroid
- Chlamydia
- Data to Care
- Gonorrhea
- Hepatitis A Acute
- Hepatitis B
- Hepatitis B (Infant) Perinatal
- Hepatitis B (Pregnancy) Prenatal
- Hepatitis B Acute
- Hepatitis B Chronic Infection
- Hepatitis C
- Hepatitis C Acute
- Hepatitis C Chronic Infection
- Hepatitis C Perinatal Infection

- HIV
- Neurosyphilis
- Other General Communicable Disease
- Partner Services
- Syphilis, Congenital
- Syphilis, Early Non-Primary, Non-Secondary
- Syphilis, Late Latent (INACTIVE)*
- Syphilis, Latent with Symptoms (INACTIVE)*
- Syphilis, Primary
- Syphilis, Secondary
- Syphilis, Unknown Duration (INACTIVE)*
- Syphilis, Unknown Duration or Late

^{*}The (INACTIVE) conditions will be included in ShowMe WorldCare for historical data migration but will not be available for creating new records.